

Advanced Data Matching and Analysis Software

INTEC'S DATA INTELLIGENCE SOLUTION

IDIS is INTEC's proactive data matching and analytical software used in local and regional data hubs across the UK. Whether you are a single authority looking to maximise the use of your internal data, or a regional hub looking to merge and analyse numerous sources of information, then IDIS can help.

The simple yet effective analytics campaigns, have successfully delivered significant savings in a wide variety of areas including, but not limited to:-

- Single person discount reviews
- Tenancy verification
- New homes bonus
- Council tax reduction schemes
- School admissions
- Housing waiting list audits
- Business rates analysis

With a built in referral/case management module and links to INCASE Intelligence IDIS will significantly improve the savings that your team generate in both, time, resources and more importantly cashable savings.

SINGLE VIEW OF FRAUD AND DEBT

The way IDIS handles data is very different from normal data hubs. Unlike other systems, each time a file is imported into IDIS the system automatically matches all the names and addresses within this file to all names and addresses already in the database. This has been used for two very clear purposes:-

SINGLE VIEW OF DEBT - By taking a simple extract from each of the debtor systems within your organisation, you can generate a complete breakdown on the debt you are owed. This can be done by type of debt and the value of each category. More importantly you can gather a picture of how much debt is owed by a single customer or address. This allows you to then make arrangements with them to recover the full amount. By taking a singular view of debt your recovery managers can take a much more informed approach to collection, especially with those customers who require additional support.

SINGLE VIEW OF FRAUD - By using the same functionality, IDIS allows you to take extracts from any source within the authority (or relevant external data) and combine them. This gives you a oversight of the services accessed by each customer and address. This also means that even when only 2-3 files are used in an analytical campaign the additional data that is available will also be linked to support the results returned.