## THE ASHFORD BC VISION

We are looking to grapple with the challenge of digitally enabling services and creating a seamless customer interface. With numerous digital fingerprints across the authority, we need a technical solution consolidate and validate them all.

Both customer and council will then be able to link these records and provide a single view of their transactions with our council. It will also allow us to manage access request under GDPR.

We have experience of INTEC products and their expertise in data analytics makes them the perfect partner for this project.

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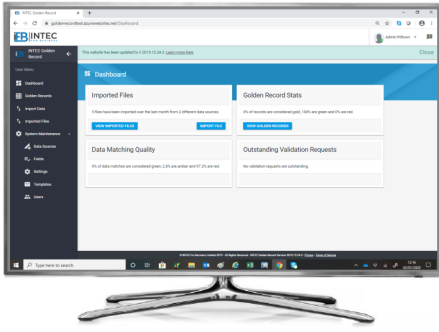
CONCISE AUTHORITY DASHBOARD

The overview dashboard continually gives you an update on the quality of your data in IGRIS. The information given allows you to monitor how many data sources have been added over the past month, the percentage of golden records in your database, the overall quality of your data and how many outstanding validation requests you have.
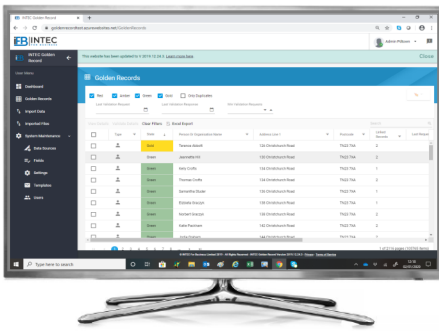
RAG(G) COLOUR CODING ON ALL RECORDS

IGRIS uses the industry standard Red, Amber, Green (and Gold) colour coding to show you at a glance where each individual record is currently in the analysis time line. Users can quickly and easily identify those record which need further analysis and manage the workload of your team and the click on the mouse.

> "We are looking to grapple with the challenge of digitally enabling services and creating a seamless customer interface"
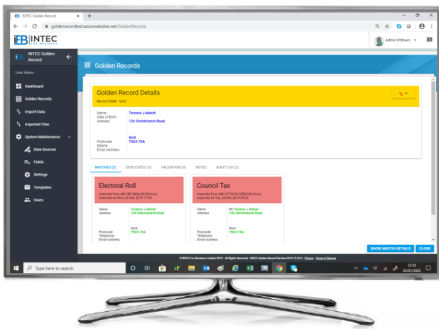
INDIVIDUAL CUSTOMER RECORDS

Every customer, address and organisation has its own record in IGRIS. Each record will show the data received from contributing departments and what matches were generated.

Users will also be able to see the history of validation and changes in the information across time. Further validation requests can be made at any point, to ensure that your records are monitored in batch or and individual customers.
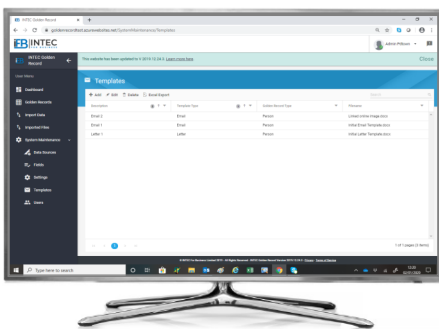
VALIDATION TEMPALTES

IGRIS will allow you to design specific validation templates for your customers. These can be either email or letter templates and include security features such as multi level authentication and a unique data ID for each record, used by your customer to access the system.

DATA LIFECYCLE

Golden Record Matching is not a one off process so IGRIS will continually monitor extracts from your main systems allowing you to deal with any change of information that may occur on a monthly, quarterly or even weekly basis.

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